

VWR CASE STUDY

CloudApps Sustainability Cloud

Case Study Overview: Quick Facts



- VWR is the leading global independent provider of product and service solutions to laboratory and production customers.
- With more than 160 years of experience, VWR has cultivated a value proposition delivering product choice, operational excellence and differentiated services to improve its customers' productivity from research to production.
- Headquartered in Radnor, Pennsylvania in the U.S., with sales in excess of \$4.5 billion in 2016.
- Team of more than 10,200 associates, focused on supporting scientists, medical professionals and production engineers to achieve their goals.
- Working with CloudApps since February 2013.

Who is VWR?

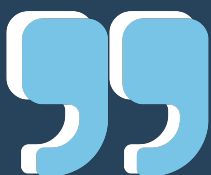
The leading global independent provider of product and service solutions to laboratory and production customers. With sales in excess of \$4.5 billion in 2016, VWR enables science for customers in the pharmaceutical, biotechnology, industrial, education, government and healthcare industries. At VWR, the approach to sustainability focuses on three pillars:

Social Impact (People) – 93% of VWR's associates had access to at least two wellness programs in 2015. VWR was recently recognised as a 2016 **Healthiest 100 Workplace in America**.

Environmental Protection (Planet) – In 2015, absolute energy and GHG were the lowest they have been since 2010. **VWR reduced energy use per associate by 17.7%** over 2010 use, far surpassing its 2015 goal of 5%.

Economic Growth (Performance) – VWR has expanded solutions that support customers' sustainability goals and reduce waste at customer facilities. In 2015, these programs supported customers in diverting over 40,000 pounds of waste from landfills.

Find more information on [VWR's sustainability initiatives here](#).



“CDP reporting used to take a whole month, now, with CloudApps, we can do it in a few days” - Megan Maltenfort, Sustainability Manager, VWR International, LLC

What challenges did VWR face?

VWR has over 30 facilities reporting data in different units and currencies, making consolidation and analysis of its global footprint very difficult. VWR needed a better way to receive accurate data promptly for CDP reporting.

VWR turned to CloudApps, whose agile gathering and reporting tool could aid the efforts of the sustainability team, for support.

Why CloudApps?

The CloudApps solution stood out from other vendors thanks to its scalable & flexible platform. This system has allowed VWR to build various reports and dashboards to support its broad business requirements. The flexible solution offered by CloudApps allows VWR to easily provide this data to its business leaders.

What CloudApps solutions did VWR deploy?

The priority was to roll-out a system that could quickly help gather and report on the relevant environmental data for bodies such as CDP. For this, CloudApps' EasyCapture was utilised.

Thanks to up-to-date conversion factors, templates and guidelines, it was easy to collate all environmental source data into one repository, automating the process.

Once these metrics were being appropriately measured and reported, VWR looked at improving targets. This is where CloudApps' Goals & Initiatives tool became a useful resource.

Future plans?

Looking forward, VWR will continue to work with CloudApps to configure CDP Scope 2 market-based emissions. Performing heating degree day (HDD) adjustments will also be on the to-do list.

In addition, an exciting plan to leverage CloudApps' Sustainability Insight analytics will help spot future trends and hot spots that require management attention.

BENEFITS ACHIEVED:

- ❖ Accuracy improvement
- ❖ Alignment of data across facilities being tracked
- ❖ Timeliness of submission is greatly improved. End-users receive follow up e-mails if they have not entered the required data, which saves administration time
- ❖ Customised monthly dashboards provide facilities an outlook on how they are performing and how they can improve. These facilities are now much more engaged in their environmental performance